

WILLOW FARM DOG BOARDING CANCELLATION POLICY

- 1. I understand that at least 48 hours notice must be given for a boarding reservation. 50% of scheduled reservation will be due for a late cancellation and 100% of scheduled reservation for no show.
- 2. I understand that cancellation and no-show fees are necessary because in reserving space for my pet, the facility is turning away other boarders interested in the space. Proper notification for cancellation gives time to provide the space to another boarder. I understand that cancellation fees will be added to my account. Failure to pay these fees will result in removal from our client list.
- 3. I understand that a 10 day notice of cancellation is required for all boarding stays booked during any major holidays. 100% of scheduled reservation will be charged for late cancellation or no show.
- 4. I understand if I pick up more than 24 hours prior to the end of my pets reservation, I will be charged for the entire reservation, as we have turned others away for that time period.

I have read and understand the dog boarding cancellation policy and agree to all terms and conditions stated above.

Client Name : _____

Dog's Name : _____

Client Signature: _____

Date: _____